

Terms & Conditions

All puppies and dogs are microchipped, vaccinated (C3), wormed, and Vet checked before leaving to go to their NEW home.. They are ready for their new homes at 8 weeks old. Each pup is Vet checked and socialised with adults and children, to integrate into your loving home.

Puppy DEPOSITS are taken to secure your pup chosen (Deposits are non-refundable). FULL payment must be paid before puppy will be allowed to leave our premises.

TERMS & CONDITIONS

The following policies are in place and must be acknowledged and accepted before you are able to adopt a puppy from us.

Section 1

1.0

We are in accordance with New South Wales Government Industry & Investment Animal Welfare Code of Practice of Breeding Dogs and Cats, section 9.1.2.11, pg 26.

As quoted in the Code of Practice:

'Dogs or cats should not be sold to inappropriate purchasers.'

1.1

- We reserve the right to refuse the sale of any puppy to any person for whatever reason, if the party that has been refused has already made payment, a refund will be made immediately, less an administration fee of \$50.

1.2

- Once payment has been placed upon a puppy, \$800 is non-refundable for purchases, there is no exceptions of circumstance, nor is the time period from the placement of payment to notification of cancellation of sale relevant. This clause is made redundant if statement 1.1 occurs.
- Our \$800 fee is required in the event that the purchasing party discontinue the adoption of a puppy(s) the fee is then used to cover the expenses that occur from the rejection of sale.

1.3

- We do not in any form hold puppies until a written statement (email) is sent to us confirming that they wish to purchase a specific puppy - the holding period between the acceptance to purchase a puppy and receiving payment is 24 hours; after this time if payment has not been received, your puppy will no longer be on hold and be available to others to purchase.

1.4

- Once payment has been placed upon a puppy it is non-transferable – you will not be able to switch to another puppy.

1.5

We are in accordance with New South Wales Government Industry & Investment Animal Welfare Code of Practice of Breeding Dogs and Cats in section 9.1.1.3, pg 24:

As quote in the Code of Practice:

'No dog or puppy, cat or kitten may be sold unless vaccinated in compliance with the requirements of Section 8.2 of this Code.'

- Every puppy that leaves our home is vaccinated (C3) and vet checked, please be aware that additional vaccinations will be required and these will be at your own expense..

1.7

We are in accordance with New South Wales Government Industry & Investment Animal Welfare Code of Practice of Breeding Dogs and Cats, section 9.1.4 pg 24.

As quoted in the Code of Practice:

'All dogs and cats re-homed must be microchipped, and treated to remove gastrointestinal parasites prior to release.'

- Every puppy that leaves our home is micro chipped, treated with Drontal at week 2, 4, 6 and 8 weeks.

1.8

We are in accordance with New South Wales Government Industry & Investment Animal Welfare Code of Practice of Breeding Dogs and Cats in section 9.1.1.2 pg 24.

As quoted in the Code of Practice:

"Dogs and cats must not be re-homed to people less than 18 years of age."

- When applying to become the primary owner of a Puppy, you are also confirming that you are 18 years or older, if not, you are not eligible to become a new owner and need not enquire.

We are in accordance with New South Wales Government Industry & Investment Animal Welfare Code of Practice of Breeding Dogs and Cats in section 9.1.1.2 pg 24.

As quoted in the code of practice:

'Puppies and kittens must not be re-homed before they are 8 weeks of age.'

- No puppy will be re-homed before the puppy is 8 weeks of age, it is your responsibility to be aware of this information.

Section 2

2.1

- The puppy's fees must be paid in full prior to be allowed to leave our premises, if for whatever reason, the total balanced owed has not been finalised prior to pickup, the puppy will not be released.

2.2

- We are in accordance with New South Wales Government Industry & Investment Animal Welfare Code of Practice of Breeding Dogs and Cats in section 9.1.1.6 pg 24.

As quoted in the code of practice:

'At the time of purchase, clients must be offered accurate written information at no charge which concerns the care of animals purchased.'

- When payment has been received for each puppy, we provide an email containing comprehensive information sheet on how to welcome your new puppy, this information is a guide only and it's intent is to ease the transition process from our home to yours

Section 3

3.1

- We are in accordance with New South Wales Government Industry & Investment Animal Welfare Code of Practice of Breeding Dogs and Cats in section 9.1.1 pg 24.

As quoted in the Code of Practice:

'If within 3 days a dog is not acceptable to the purchaser, the breeder is required to take the dog back and refund 50% of the purchase price of the animal.'

- Travel costs, non-refundable deposit and administration fees not included.

3.2

- We are in accordance with New South Wales Government Industry & Investment Animal Welfare Code of Practice of Breeding Dogs and Cats in section 9.1.1.5 pg 24.

As quoted in the Code of Practice:

'No dog or cat suspected of being sick, injured or diseased may be sold under any circumstances.'

- No puppy that we will sell is suspected of being sick, injured or diseased. Our veterinarian performs a health check on every puppy, so to the best of our knowledge with veterinarian approval, your new puppy is not suspected of being sick, injured or diseased in any form.

3.3

- We are in accordance with New South Wales Government Industry & Investment Animal Welfare Code of Practice of Breeding Dogs and Cats in section 9.1.1.2 pg 25.

As quoted in the Code of Practice:

'If within 7 days a dog or cat is not acceptable to the purchaser due to health reasons, excluding injury, and the complaint is supported by a veterinary practitioner, the breeder and the owner should negotiate in good faith to achieve an equitable outcome.'

- In the event that a veterinary practitioner finds a health issue in a puppy within 7 days, excluding injury, our only negotiation in 'good faith' will be in the form of a full refund of the purchase price of puppy, less transport fees & non-refundable deposit, upon the agreement that the puppy

would be returned within 48 hours. When you are purchasing your puppy and are accepting our terms & conditions, you are acknowledging that this policy and the conditions therein are our only offer in the event that your puppy has a health issue.

- In no form will we pay any veterinary costs that are not pre-approved in writing by us that are incurred for the animal at any stage.

We recommend for all owners to have a veterinarian complete a health check within the 3 days of receiving your puppy for their own peace of mind and to be covered by the above policy, we are not financially liable for this vet check as it is a recommendation only.

Section 4

4.1

- Every puppy is the property of Hunter Valley Puppies until final payment has been received and they have left our premises.

4.2

- We reserve the right to alter/edit any of our policies at any time for whatever reason.

4.3

- We reserve the right to withdraw a puppy from sale at any stage or change the price of a puppy offered for sale at any time before a deposit has been paid.

4.4

- We reserve the right to alter/edit any of our policies at any time for whatever reason.

The Terms & Conditions set out by Hunter Valley Puppies are in place so that our Puppy Adoptive Parents (purchasers) are fairly protected.

by checking this box, PURCHASER agrees to the terms and conditions of this contract. PURCHASER further agrees that the signature below constitutes a binding and legal signature.

Purchasers Full Name:
Address:
Email address:
Phone Number:
Purchaser Signature:
Sellers Name:
Sellers Signature:

